MANAGED BY JIVAN JYOT TRUST, AMROLI - SURAT J. Z. SHAH ARTS & H. P. DESAI COMMERCE COLLEGE, AMROLI - SURAT



Estd. Year: 1991

Grant in Aid College Affiliated to Veer Narmad South Gujarat University, Su
B. A [Principal - Gujarat & Economics] - B. Com [Eng. & Guj. Mediu
M. A [Gujarat, English & Economics] - M. Com [Accountancy - English & Gujarati Mediu

To,

Grievance Redressal Committee Meeting

Date: 13/03/2020

Venue: Multimedia Hall

Agenda:

- 1. To confirm minutes of previous meeting held on 23/08/2018:
- 2. Redressal of the grievances from the students:
- 3. Any other matter with permission of chairperson

Kindly make it convenient to attend the meeting on the date and time specified above.

Principal

Dr. K.N.Chavda

Grievance Redressal Committee Members:

Members	Sign
Ms. N.V. Upadhyay (Chairperson)	Cottolix
Mr. N. B. Bariya (Vice Chairperson)	the service of the se

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The meeting was held on Friday, 13rd March, 2020 in the staff room by the grievance redressal cell. The following members were present:

Item No. 1: To confirm minutes of previous meeting held on 23/08/2018:

The minutes of the Meeting held on Thursday, 23rd August, 2018 approved by the Chairman and circulated to the other members. Since there were no comments received from any of the members, the proceedings were confirmed as correctly recorded and the following resolution was passed: "RESOLVED THAT the minutes of the meeting of the Grievance Redressal cell members of the college held on Thursday, 23rd August, 2018 be and is hereby confirmed as true record of the proceedings as no comments have been received from any members".

Item No. 2: Redressal of the grievances from the students:

The Grievance redressal cell got some complaints which are....

- 1. Disturbance in the library while reading and studying.
- 2. Parking problem of the students during monsoon.

The cell discussed all these problems with principal sir and after that they reached at some decisions. They took some steps and assured that these problems won't be repeated in future.

Item: 3 Any other matter with permission of chairperson:

With no other matter was pending, the meeting ended with a vote of thanks to the chair.

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Report of Grievance Redressal Cell

2019-20

Chairperson : Prof. Neha V. Upadhyay

Vice-Chairperson : Prof. N. B. Bariya

Member: Prof. C. A. Joshi

 $Grievance\ Redressal\ Cell\ has\ been\ set\ up\ to\ address\ the\ grievance\ of\ students\ or\ of\ teaching\ staff\ among\ themselves\ or\ with\ the\ management.$

During the year few complaints were received, examined and discussed with principal and necessary actions were taken.

Issues related to library facilities and parking facilities were resolved.