



Estd. Year : 1991

Grant in Aid College Affiliated to Veer Narmad South Gujarat University, Surat
B. A [Principal - Gujarat & Economics] - B. Com [Eng. & Guj. Medium]
M. A [Gujarat, English & Economics] - M. Com [Accountancy - English & Gujarati Medium]

To,

Grievance Redressal Committee Meeting

Date: 23/08/2018

Venue : Multimedia Hall

Agenda:

1. To confirm minutes of previous meeting held on 03/08/2017:
2. Redressal of the grievances from the students:
3. Any other matter with permission of chairperson

Kindly make it convenient to attend the meeting on the date and time specified above.

Principal

Dr. K.N.Chavda

Grievance Redressal Committee Members:

| Members | Sign |
|-------------------------------------|------|
| Ms. N.V. Upadhyay (Chairperson) | |
| Mr. N. B. Bariya (Vice Chairperson) | |



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The meeting was held on Thursday, 23rd August, 2018 in the staff room by the grievance redressal cell. The following members were present:

Item No. 1: To confirm minutes of previous meeting held on 03/08/2017:

The minutes of the Meeting held on Thursday, 3rd August, 2017 approved by the Chairman and circulated to the other members. Since there were no comments received from any of the members, the proceedings were confirmed as correctly recorded and the following resolution was passed: "RESOLVED THAT the minutes of the meeting of the Grievance Redressal cell members of the college held on Thursday, 3rd August, 2017 be and is hereby confirmed as true record of the proceedings as no comments have been received from any members".

Item No. 2: Redressal of the grievances from the students:

The Grievance redressal cell got some complaints which are....

1. Provide changing room to the sports students.
2. Disturbance in the library while reading and studying.
3. Regarding arrangement of various college activities.
4. Parking problem of the students during monsoon.

The cell discussed all these problems with principal sir and after that they reached at some decisions. They took some steps and assured that these problems won't be repeated in future.

Item: 3 Any other matter with permission of chairperson:

With no other matter was pending, the meeting ended with a vote of thanks to the chair.



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Report of Grievance Redressal Cell

Chairperson : Prof. Neha V. Upadhyay

Vice Chairperson : Prof. N. B. Bariya

Grievance Redressal Cell has been set up to address the grievance of students or of teaching staff among themselves or with the management.

During the year few complaints were received, examined and discussed with principal and necessary actions were taken.

Issues related to infrastructural facilities were addressed to the satisfactions of the students. Easy retrieval of Books and net connectivity related issues were also resolved.