## J.Z.Shah&H.P.Desaicommerce College, Amroli

## REPORTS OF FEEDBACK ANALYSIS

## FOR THE ACADEMIC YEAR 2021-22

The Institute aims to offer the best possible environment and learning experience to encourage students to perform to their full potential and capability.

Students play a pivot role in the evaluation, development and enhancement of the quality of this learning experience. Feedback from students allows the institute to evaluate how its service provision is viewed by its one of the most important stakeholders i.e. students.

The feedback analysis process has put an increasing emphasis on the need for involvement of students in the quality assurance of higher education. Student involvement requires that students act as collaborators in, rather than merely passive receivers of, teaching and learning.

Every year at the end of the semester in the month of March, Feedback forms were distributed for final year not all under-graduates students. Few Feedback are collected timely this year due to COVID 19.

**Objectives of student feedback on institute:**

Student feedback on study-units has three main objectives:

1. To provide students with the opportunity to comment on the quality of their learning experience, as required in preparation for and as part of review process.

2. To assess the success of academic provision in relation to the expectation of students.

3. To provide feedback to lecturers in order to improve delivery and/or content of the curriculum.

**Focus of the student feedback form**

The student feedback form focuses on the following issues:

1. General questions on the college

2. Comparison between study-unit description and actual delivery

3. Lecturing methodology

4. Lecturer attributes

5. Method of assessment

6. Administration and resources.

7. College facility & environment

Student’s feedback helps in adhering the process of quality assurance. Result of the feedback process is made available to the lecturers of the each department concerned, heads of Departments, and areas for appropriate follow-up action are identified and communicated to the Departments. The result of the student feedback process, as well as the recommendation and the action taken on the basis of such recommendation are important consideration for the course review which each Department is required to undertake.

**Analysis on feedback of curriculum by Students:**

**(B.Com.)**

**Sem III**

Out of 36 students we found that…

1. 28% of the students strongly agree while 47% of students agrees that syllabus should be update. While 19% were neutral and 6% were disagree on it.
2. 19% of the students strongly agree while 78% of students agrees that curriculum courses intellectually stimulate them.
3. 78% of students believes that course of curriculum fulfilling their expectations.
4. 81% of students believes that programme help in developing their personality while 14% of students have neutral opinion on it.
5. 89% of students believes that courses meet contemporary requirements while 8% of students have neutral opinion on that.
6. 92% of students believes that reading material regarding curriculum is easily available.
7. 81% of students believes that syllabus enhances employability or business skills while 17% of students have neutral and 3% were disagree on it.

**Sem IV**

Out of 293 students we found that…

1. 26% of the students strongly agree while 42% of students agrees that syllabus should be update. While 28% of students have neutral opinion on it.
2. 24% of the students strongly agree while 63% of students agrees that curriculum courses intellectually stimulate them. While 10% of students have neutral opinion on it.
3. 79% of students believes that course of curriculum fulfilling their expectations.
4. 79% of students believes that programme help in developing their personality while 14% of students have neutral opinion on it.
5. 80% of students believes that courses meet contemporary requirements while 14% of students have neutral opinion on that.
6. 82% of students believes that reading material regarding curriculum is easily available.
7. 78% of students believes that syllabus enhances employability or business skills while 16% of students have neutral and 5% were disagree on it.

**Sem V**

Out of 2 students we found that…

1. Both the students believes that syllabus should be update.
2. One student agrees that curriculum courses intellectually stimulate them while one were not agree.
3. One student agrees that course of curriculum fulfilling their expectations while one were strongly disagree.
4. One student agrees that programme help in developing their personality while one were strongly disagree.
5. Both the students believes that courses meet contemporary requirements.
6. One student agrees that reading material regarding curriculum is easily available while one were not agree.
7. One student agrees that syllabus enhances employability or business skills while one were student have neutral on it.

**Sem VI**

Out of 1 student we found that…

1. One students agrees that syllabus should be update.
2. One students strongly agree that curriculum courses intellectually stimulate them.
3. One students strongly agree that course of curriculum fulfilling their expectations.
4. One students agrees that programme help in developing their personality.
5. One students agrees that courses meet contemporary requirements.
6. One students strongly agree that reading material regarding curriculum is easily available.
7. One students strongly agree that syllabus enhances employability or business skills.

**Analysis of Administrative feedback:**

Out of 88 students we found that…

1. 28 students were excellently while 39 students were very satisfied with the library facilities. Remaining 21 of them is believes that facility of library is average.
2. 25 students were believes that choice of courses is excellent while 14 of the students believes that it is very good and 37 students believes it is good remaining 7 students says its average only 5 of them believes its below average.
3. 95% of the students were believes that the internal evaluation system done fairly in college.
4. 30 students were believes that the class room facilities are excellent while 20 students were believes that the class room facilities are very good and 25 students were believes that the class room facilities are good remaining 13 students says its average.
5. 92% of the students were believes that the cleanliness of the college campus and class room are very good.
6. 93% of the students were believes that the internal exams is helpful to them.
7. 24 students were believes that the scope dell training given by the college is excellent while 19 students believes that it is very good and 30 students believes that it is good. Remaining 15 students says its average.
8. Majority of students says that the complaints regarding to college are treated properly but 4 students are not satisfied with resolved complains.
9. 80% of the students were says college inspired them in extracurricular activities.
10. 75 students are believes that college has enough availability of administrative assistance.
11. 86% of students were satisfied with washroom facility of the college only 14% of the students were not satisfied with washroom facility of the college.
12. 88% of the students were believes that facilities of modern technology is available in college.
13. 93% of the students were believes that academic atmosphere in campus are very good.
14. 94% of the students were satisfied with drinking water facility of the college.
15. 23 students were believes that the parking facility of the college is excellent while 13 students thinks it is very good and 34 students were believes that it is good remaining 18 students says its average.
16. 3% of students wants to improve the facility of I-notice board and information provide on website.
17. 97% of the students are satisfied with technique of providing the information regarding important notice.
18. 94% of the students are satisfied with information provide regarding important notice regularly ( eg. website, I-notice board, messages etc.) when 6% are not satisfied.

**Analysis of Teaching Evaluation by Students:**

Out of 88 students we found that…

1. 21 students believes that the punctuality of the teachers in the class is excellent while other 14 students believes it is very good. 32 students believes that it is good while remaining 17 students believes it is average and 4 believes it is below average.
2. 27 students say that the regularity of the teachers in taking classes is excellent while 7 students believe it is very good. 33 students believes that it is good while remaining 18 students believes it is average only 3 believes that it is below average.
3. 75% of the students believe that the all the teachers excellently completed their syllabus in the class.
4. 90% of the students believe that the teachers were regularly taking the attendance in the class.
5. Majority students say that teachers make alternate arrangement of class in their absence in the college.
6. 93% students say that the focus on syllabus of the teachers is very good.
7. 28% of the Students believe that the all teachers have excellent communication skill and 68% of the students were believes that the only some teachers have good communication.
8. 24 students believe that the skill of teacher to link subject to other subject is excellent while 16 students were believes that it is very good and 32 students were believes that skill of teacher to link subject to other subject is good remaining 14 students believes its average and also 2 students believes its below average.
9. 94% of the students says that teachers have skill of linking subject to other subject to teach on their subject command.
10. 90% of the students were satisfied with the teaching methodology (OHP, Black board, PPT’s) of teachers.
11. 83% students believe that the teachers used innovating method to teach in the class.
12. 85% of students says that the teachers were clarified students doubt of the concept in the class.
13. 88% of the students say that teachers give advice to them for making their career.
14. 81% of the students are satisfied with the teacher’s attitude (helping approach towards varied academic interest of students) in the class.
15. 85% of the students are satisfied with the teacher’s attitude (helps students irrespective of ethnicity and culture/background/ Gender) in the class.

**Accountancy**

Out of 37 students we found that…

1. 2 students believes that the punctuality of the teachers in the class is excellent while other 4 students believes it is very good. 8 students believes that it is good while remaining 14 students believes it is average and 9 students believes it is below average.
2. 3 students say that the regularity of the teachers in taking classes is excellent while 5 students believe it is very good. 12 students believes that it is good while remaining 10 students believes it is average only 7 believes that it is below average.
3. 84% of the students believe that the all the teachers excellently completed their syllabus in the class.
4. 84% of the students believe that the teachers were regularly taking the attendance in the class.
5. 81% of the students say that teachers make alternate arrangement of class in their absence in the college.
6. 76% students say that the focus on syllabus of the teachers is very good.
7. 8% of the Students believe that the all teachers have excellent communication skill and 76% of the students were believes that the only some teachers have good communication.
8. 4 students believe that the skill of teacher to link subject to other subject is excellent while 8 students were believes that it is very good and 10 students were believes that skill of teacher to link subject to other subject is good remaining 8 students believes its average and also 7 students believes its below average.
9. 86% of the teachers teach on their subject command.
10. 81% of the students were satisfied with the teaching methodology (OHP, Black board, PPT’s) of teachers.
11. 92% of the students believe that the teachers used innovating method to teach in the class.
12. 81% of students says that the teachers were clarified students doubt of the concept in the class.
13. 70% of the students are satisfied with the teacher’s attitude (helping approach towards varied academic interest of students) in the class.
14. 89% of the students are satisfied with the teacher’s attitude (helps students irrespective of ethnicity and culture/background/ Gender) in the class.
15. 78% of the students say that teachers give advice to them for making their career.

**Statistics**

Out of 375 students we found that…

1. 52 students believes that the punctuality of the teachers in the class is excellent while other 55 students believes it is very good. 144 students believes that it is good while remaining 90 students believes it is average and 34 students believes it is below average.
2. 44 students say that the regularity of the teachers in taking classes is excellent while 82 students believe it is very good. 155 students believes that it is good while remaining 70 students believes it is average only 24 believes that it is below average.
3. 93% of the students believe that the all the teachers excellently completed their syllabus in the class.
4. 91% of the students believe that the teachers were regularly taking the attendance in the class.
5. 89% students say that teachers make alternate arrangement of class in their absence in the college.
6. 91% students say that the focus on syllabus of the teachers is very good.
7. 15% of the Students believe that the all teachers have excellent communication skill and 77% of the students were believes that the only some teachers have good communication.
8. 52 students believe that the skill of teacher to link subject to other subject is excellent while 76 students were believes that it is very good and 134 students were believes that skill of teacher to link subject to other subject is good remaining 79 students believes its average and also 34 students believes its below average.
9. 93% of the teachers teach on their subject command.
10. 91% of the students were satisfied with the teaching methodology (OHP, Black board, PPT’s) of teachers.
11. 96% of the students believe that the teachers used innovating method to teach in the class.
12. 94% of students says that the teachers were clarified students doubt of the concept in the class.
13. 88% of the students are satisfied with the teacher’s attitude (helping approach towards varied academic interest of students) in the class.
14. 92% of the students are satisfied with the teacher’s attitude (helps students irrespective of ethnicity and culture/background/ Gender) in the class.
15. 90% of the students say that teachers give advice to them for making their career.

**English**

Out of 18 students we found that…

1. 1 students believes that the punctuality of the teachers in the class is excellent while other 3 students believes it is very good.10 students believes that it is good while remaining 4 students believes it is average.
2. 3 students say that the regularity of the teachers in taking classes is excellent while 4 students believe it is very good. 5 students believes that it is good while remaining 6 students believes it is average.
3. 94% of the students believe that the all the teachers excellently completed their syllabus in the class.
4. Majority of the students believe that the teachers were regularly taking the attendance in the class.
5. 94% students say that teachers make alternate arrangement of class in their absence in the college.
6. 94% students say that the focus on syllabus of the teachers is very good.
7. 22% of the Students believe that the all teachers have excellent communication skill and 78% of the students were believes that the only some teachers have good communication.
8. 1 students believe that the skill of teacher to link subject to other subject is excellent while 5 students were believes that it is very good and 6 students were believes that skill of teacher to link subject to other subject is good remaining 4 students believes its average and also 2 students believes its below average.
9. 89% of the teachers teach on their subject command.
10. 89% of the students were satisfied with the teaching methodology (OHP, Black board, PPT’s) of teachers.
11. Majority of the students believe that the teachers used innovating method to teach in the class.
12. 94% of students says that the teachers were clarified students doubt of the concept in the class.
13. 89% of the students are satisfied with the teacher’s attitude (helping approach towards varied academic interest of students) in the class.
14. Majority of the students are satisfied with the teacher’s attitude (helps students irrespective of ethnicity and culture/background/ Gender) in the class.
15. 89% of the students say that teachers give advice to them for making their career.

**Economics**

Out of 61 students we found that…

1. 5 students believes that the punctuality of the teachers in the class is excellent while other 13 students believes it is very good. 21 students believes that it is good while remaining 15 students believes it is average only 7 believes that it is below average.
2. 7 students say that the regularity of the teachers in taking classes is excellent while 16 students believe it is very good. 21 students believes that it is good while remaining 13 students believes it is average only 4 believes that it is below average.
3. 93% of the students believe that the all the teachers excellently completed their syllabus in the class.
4. 92% of the students believe that the teachers were regularly taking the attendance in the class.
5. 87% of the students say that teachers make alternate arrangement of class in their absence in the college.
6. 82% students say that the focus on syllabus of the teachers is very good.
7. 16% of the Students believe that the all teachers have excellent communication skill and 74% of the students were believes that the only some teachers have good communication.
8. 10 students believe that the skill of teacher to link subject to other subject is excellent while 12 students were believes that it is very good and 22 students were believes that skill of teacher to link subject to other subject is good remaining 11 students believes its average and only 6 students believes its below average.
9. 90% of the teachers teach on their subject command.
10. 85% of the students were satisfied with the teaching methodology (OHP, Black board, PPT’s) of teachers.
11. 93% of the students believe that the teachers used innovating method to teach in the class.
12. 92% of students says that the teachers were clarified students doubt of the concept in the class.
13. 90% of the students are satisfied with the teacher’s attitude (helping approach towards varied academic interest of students) in the class.
14. 92% of the students are satisfied with the teacher’s attitude (helps students irrespective of ethnicity and culture/background/ Gender) in the class.
15. 90% of the students say that teachers give advice to them for making their career.

**Banking**

Out of 94 students we found that…

1. 17 students believes that the punctuality of the teachers in the class is excellent while other 4 students believes it is very good. 41 students believes that it is good while remaining 16 students believes it is average only 16 believes that it is below average.
2. 10 students say that the regularity of the teachers in taking classes is excellent while 16 students believe it is very good. 39 students believes that it is good while remaining 13 students believes it is average only 16 believes that it is below average.
3. 83% of the students believe that the all the teachers excellently completed their syllabus in the class.
4. 85% of the students believe that the teachers were regularly taking the attendance in the class.
5. 80% of students say that teachers make alternate arrangement of class in their absence in the college.
6. 83% students say that the focus on syllabus of the teachers is very good.
7. 17% of the Students believe that the all teachers have excellent communication skill and 69% of the students were believes that the only some teachers have good communication.
8. 15 students believe that the skill of teacher to link subject to other subject is excellent while 10 students were believes that it is very good and 40 students were believes that skill of teacher to link subject to other subject is good remaining 16 students believes its average and only 13 students believes its below average.
9. 84% of the teachers teach on their subject command.
10. 83% of the students were satisfied with the teaching methodology (OHP, Black board, PPT’s) of teachers.
11. 86% of the students believe that the teachers used innovating method to teach in the class.
12. 82% of students says that the teachers were clarified students doubt of the concept in the class.
13. 80% of the students are satisfied with the teacher’s attitude (helping approach towards varied academic interest of students) in the class.
14. 83% of the students are satisfied with the teacher’s attitude (helps students irrespective of ethnicity and culture/background/ Gender) in the class.
15. 79% of the students say that teachers give advice to them for making their career.

**Student Satisfactory Survey**

Out of 382 students we found that….

* 78% of the students fill this form for the firsttime.
* 72% students are female while 28% are male.
* Majority students are from bachelorprogram.
* 99% of the students are fromcommerce while 1% are from arts.
1. 361 students says that more than 70% of syllabus covered in theclass.
2. 96% of students are satisfied with the teacher’s preparation for the classes.
3. 62% of students were believes that communication of teachers is very effective. While 20% of students were says sometimes it iseffective. 15% of students were says it is just satisfactory.
4. 35% students says that the teacher’s approach to teaching isexcellent while 35% says it is very good and other 25% believes it isgood remaining 5% says it is fair.
5. 91% of students says that the internal evaluation process done always fairlyby teachers. 8% of them believes it is usually fair byteachers while remaining 1% believes it is unfair.
6. 81% of students says that their assignment performance is discussedwith them every time byteachers.
7. 93% of students believes that the institute takes active interest in promoting internship, student exchange and field visit opportunities for them.
8. 95% of students says that the teaching and mentoring process in the institution facilitates them in cognitive, social and emotionalgrowth.
9. 44% of students strongly agree on that the institution provides them the multiple opportunities to learn and grow while 44% of students areagree onit while 8% of students were neutral opinion.
10. 49% of students says that teachers every time inform them about their expected competencies, course outcomes and programme outcomesand other 37% believes that teachers usually inform this withthem. 8% believes that teachers sometimes inform this with them.
11. 92% students says that their mentor does a necessary follow-up with them on an assignedtask.
12. 59% of students says that teachers every time illustrate the concepts through examples and applications. 29% believes that teachers usually did this withthem.
13. 90% of students believes that the teachers identify their strengthsand encourage them with providing right level ofchallenges.
14. 89% of students says that teachers are able to identify their weaknessesand help them to overcome onit.
15. 45% of students were strongly agree while 40% of students were agree and 10% of students were have neutral opinion on that the institution makes effort to engage them in the monitoring, review and continuous quality improvement of the teaching learningprocess.
16. 84% of students says that the institute/ teachers use student centric methods, such as experiential learning, participative learning andproblem solving methodologies for enhancing learningexperiences while 10% students have neutral opinion on it.
17. 51% of students were strongly agree while 34% of students were agreeon that teachers encourage them to participate in extracurricularactivities.
18. 84% of students believes that the efforts are made by the institute/ teachers to inculcate soft skills, life skills and employ ability skills to make them ready for the world ofwork while 9% have neutral opinions on it.
19. 85% of teachers use ICT tools such as LCD projector, Multimedia, etc. whileteaching.
20. Majority of students were agree on that the overall quality of teaching-learning process in the institute is very good.
21. They also suggested that arrange more education tours, cultural activities should done more, improve canteen facility, inovision activity should be done in twice in a year, more certificate course should be there, to arrange some free periods inschedule.
22. They also believes that the placement call is very strong ofcollege.
23. They satisfied with sports and drama activities and also with classroom facilities. They says that teachers motivates them as well as they arevery co-operative.