



Managed by Jivan Jyot Trust, Amroli-Surat
J.Z.SHAH ARTS & H.P.DESAI COMMERCE COLLEGE, AMROLI-SURAT
Grant in Aid College affiliated to Veer Narmad South Gujarat University, Surat
Re-accredited 'B' (CGPA 2.74) By NAAC
B.A. [Principal- Gujarati & Economics], B.Com [Eng. & Guj. Medium]
M.A. [Gujarati, Economics, English], M.Com. [Accountancy - Eng & Guj. Medium]

Grievance Redressal Cell Report-2016-17

Chair Person

Vice Chair Person: Prof. Narendra Bariya

: Prof. Neha D. Upadhyay

Grievance Redress Cell has been set up 10 addresses the grievance of students or of teaching staff Timing themselves or with the Management.

During the year all the received complaints were examined by the committee and discussed with the principal and appropriate actions were taken.

Two sessions were delivered by Advocate Shobhanaben Chhapia on 01/02/17 and 09/02/17 to create awareness about the legislations and major provisions with respect to grievance redress mechanism available to students against Ragging, Sexual Harassment and other grievances. She emphasized on 'Ignorantia Juris not excusal' means "Ignorance of Law is not excuse"

The students were informed about machineries available for grievance redress like Grievance Redressal Cell, Anti-ragging Committee, Sexual harassment Cell etc. Points covered were...

- Meaning and concept of Grievance
- Need of the Grievance Cell
- Major causes and Effects of Grievance
- Grievance Handling Procedure
- Open Door Policy
- How to deal with grievance and disciplinary issues

She also discussed about Fundamental rights and Human rights with citation of few cases