



Managed by Jivan Jyot Trust, Amroli-Surat
J.Z.SHAH ARTS & H.P.DESAI COMMERCE COLLEGE, AMROLI-SURAT
Grant in Aid College affiliated to Veer Narmad South Gujarat University, Surat

Re-accredited 'B' (CGPA 2.74) By NAAC

**B.A. [Principal- Gujarati & Economics], B.Com [Eng. & Guj. Medium]
M.A. [Gujarati, Economics, English], M.Com. [Accountancy - Eng & Guj. Medium]**

Grievance Redressal Cell Report-2015-16

**Prof. Neha V. Upadhyay
(Chairperson)**

Grievance Redressal cell has been set up to address the grievance of students or of teaching staff among themselves or with the management.

During the year all the received complaints were examined by the committee and discussed with the principal and appropriate actions were taken. Few complaints were about mischievous students, some technical problems were found in use of projector and computer in some of classes.

A session was delivered by Advocate Shobhnaben Chhapiya to create awareness about the legislations and major provisions with respect to Human Rights, consumer forums, Female Rights and use of Social Media in Legal Education.

The students were informed about Legal Machineries available for grievance redressal.