



Managed by Jivan Jyot Trust, Amroli-Surat

J.Z.SHAH ARTS & H.P.DESAI COMMERCE COLLEGE,AMROLI-SURAT

Grant in Aid College affiliated to Veer Narmad South Gujarat University, Surat

Re-accredited 'B' (CGPA 2.74) By NAAC

An ISO-9001:2015, ISO-14001:2015, OHSAS-18001:2007 Certified Institute

B.A. [Principal- Gujarati & Economics], B.Com [Eng. &Guj. Medium]

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**REPORTS OF FEEDBACK ANALYSIS &
ACTION TAKEN REPORT**

ACADEMIC YEAR 2018-19

Sr. No.	Feedback / Stakeholder	Analysis	Suggestions	Outcome
1	Curriculum: <ul style="list-style-type: none">AlumniStudent	<ol style="list-style-type: none">87% of the students were found the curriculum has been easy while 13% of the students were found the curriculum has been hard.95% students were believes that instructions are easy to follow while 5% students were not.91% students were believes that reading materials and references regarding curriculum / subjects easily found.91% students were believes that the subjects are relevant to their job and their future aspirations.95% students were believes that the subjects are applicable in their practical / daily life.92% students were believes that the subjects / course help in	<p>Practical based topics should be included.</p> <p>Internship should be included in the curriculum.</p>	<p>Suggestions are communicated to the IQAC & principal for its implementation.</p>

		developing their personality.		
	<ul style="list-style-type: none"> Teacher 	<ol style="list-style-type: none"> All teachers are agree with credit allocation and depth of the course content. Most of the teachers are agree with syllabus content, syllabus material and timely complementation of course. 	<p>Practical or field work Compulsory as an assignment work or marks.</p> <p>Add one more topics on How to become Environmentalists.</p> <p>Cut some portion on natural resources units.</p> <p>There should be only Banking chapter to be taught.</p> <p>Some Banking practical should be introduced.</p> <p>Survey work must be included in demographic methods so students can understand important of topic practically.</p> <p>Project work must be included in testing of hypothesis so students can understand important of topic in research.</p> <p>Recent practical issue to be introduced.</p> <p>Syllabus is lengthy so some topics can be excluded from non-parametric methods.</p>	<p>Suggestions are communicated to the BOS VNSGU, Surat for its implementation.</p>
	<ul style="list-style-type: none"> Parents 	<ol style="list-style-type: none"> 23% of the parents were rate the availability of the Text and reference books is very good in the Market while 15% of the parents were rate it is good and remained 54% of the 	<p>Skill base subject should be include in curriculum</p>	<p>Suggestions are communicated to IQAC & principal for its implementation</p>

		<p>parents were rate it is average and 15% of the parents were rate it is poor.</p> <p>2. 8% of the parents were rate the programs based on the comfort of their ward is very good in coping with the workload while 7% rates it is excellent and remained 54% of the parents were rate it is good and 31% of the parents rate it is poor.</p> <p>3. 77% of the parents were rate the quality of teaching is very good in the university while 15% rates it is good and remaining 8% parents were rate it is poor.</p>		
	<ul style="list-style-type: none"> • Industrialist 	<p>1. 82% of the companies were says that the subjects are relevant to industry prevailing demand.</p> <p>2. 82% of the companies were says that the curriculum is relevant to industry prevailing demands.</p> <p>3. 6 companies were believes that the subjects are directly applicable to job.</p>	<p>Internship program or vocational training should be include as a part of curriculum.</p>	<p>Suggestions are communicated to the BOS VNSGU, Surat for its implementation.</p>
2	<p>Exit Student</p> <p>College Facility</p>	<p>1. 91% of the students were satisfied with the library facilities.</p> <p>2. Most of the students were believes that the cleanliness of the college campus and class room are very good.</p> <p>3. Majority of students says that the complaints regarding to college are treated properly but 27 students are not satisfied with resolved complains.</p> <p>4. Majority of the students were inspired in</p>	<p>Need to improve in parking facility, canteen facility and water drinking facility.</p>	<p>Suggestions are communicated to the principal for its implementation.</p>

		<p>extracurricular activities.</p> <p>5. Majority of students were satisfied with washroom facility of the college only 5% of the students were not satisfied with washroom facility of the college.</p> <p>6. 73 students were believing that the parking facility of the college is very good while 66 students thinks it is excellent and 82 students were believes that the parking facility of the college is good.</p> <p>7. Most of the students are satisfied with technique of providing the information regarding important notice.</p>		
	Teaching Evaluation by Students	<p>1. 91 students say that the regularity of the teachers in taking classes is excellent while 73 students believe it is very good.</p> <p>2. 96% of the students believe that the teachers were regularly taking the attendance in the class.</p> <p>3. 30% of the Students believe that the all teachers have excellent communication skill and 63% of the students were believes that the only some teachers have good communication.</p> <p>4. 89 students believe that the skill of teacher to link subject to other subject is excellent while 76 students were believes that skill of teacher to link subject to other subject is very good and 72 students were believes that skill of teacher to link subject to other</p>	Students suggested that teachers should increase use of Digital Teaching.	Suggestions are communicated to the teachers & principal for its implementation.

		<p>subject is good.</p> <p>5. 91% of the students say that teachers give advice to them for making their career.</p> <p>6. Most of the students are satisfied with the teacher's attitude in the class.</p>		
3	Library facilities by students	<p>1. 98% of the students were satisfied with the general books available in the library.</p> <p>2. 98% of the students were satisfied with the service provided by the library Comparing with previous academic year.</p> <p>3. 98% of the students were believes that the library having Internet facility in the library.</p> <p>4. 98% of the students were satisfied with e-resources access facility in the library.</p> <p>5. Majority of the students had been find difficulty at the time of entering into the library (entry register).</p> <p>6. 98% of the students were found the development in the library facilities and services in Comparison to previous academic year.</p>	New edition of the books are required to purchase	<p>In 2017-18 38% students believe that library facility is poor so this year decide to renovate library facilities & infrastructure.</p> <p>98% of the students were found the development in the library facilities and services in Comparison to previous academic year.</p>
4	Recruiters	<p>1. 5 companies were rating our students as very good with respect to overall performance in terms of percentage contribution to their organization while 5 companies were rate our students as good.</p>	<ul style="list-style-type: none"> • They need to be more confident. • They should be practice in asking and telling their requirements. • Communication skill need to be improve. 	<p>Suggestions are communicated to IQAC & principal for its implementation.</p>

		2. Also get remark from companies to improve communication skills of students.	<ul style="list-style-type: none"> To increase employability skills of final year students finishing school program by knowledge consortium of Gujarat (KCG). 	
5	Teachers evaluated by students	Structured feedback received for Design and review on Teachers and their teaching method semester wise from Students. Introduce Online feedback system for Feedback on Teacher evaluation by Students Feedback collected from students helps in evaluation of the Teaching – Learning process.	Analysis report on teacher and their teaching method from the students reviews by Principal. On some special issues principal arrange meetings with Heads of Department. In some cases, principal arrange meeting with concerned teacher and give advice to improve teaching skills. Principal & IQAC member decided to increase use of ICT in teaching and learning.	
6	Parents	<ol style="list-style-type: none"> 51% of the parents believe that the college regularly communicates with them while 25% of the parents believe that the college is not regularly communicates with them only 24% of parents have neutral opinion. 84% of the parents says that students get opportunity to involved in extra-curricular activities. (e.g. sports/NSS/NCC/Cultural) 35 parents say that the college always listen their opinion as well as involves them in the college activities while 46 parents 	Introduce more extra curricular activities.	Suggestions are communicated to IQAC & principal for its implementation.

		<p>gave neutral opinion about that the college always listen their opinion as well as involves them in the college activities only 20 parents were not agreeing on it.</p>		
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